

Airline Extension Policies

Extension request prior to departure are made through their website Gil Travel's Israel Trip Flight Extensions not by telephone.

It is highly recommended that extensions be arranged prior to departure as the seats, contract specifications, and specific class of service are subject to availability by the airlines. Some fees may be less to process once in Israel however the availability of seats are limited and may actually cost more, not guaranteed and time consuming to finalize in Israel during the trip.

Extensions are NOT guaranteed. It is NOT recommended for you to make on-going plans prior to departure until Gil Travel has notified you that your return is confirmed from Israel.

You as the traveler must ensure that you are in possession of a valid passport with an expiration date of six months or more from the intended return date.

It is the participants' responsibility to contact the airline if they are not flying on the original or new extended return date. Participants who are no-show on their return flight risk having their return ticket marked as "NULL and VOID" by the airline and will be responsible to buy a one-way return ticket at their own expense.

Participants who are no-show for their domestic flight will be subject to forfeiting their deposit.

Flights with domestic connection:

Forfeiting a domestic return flight is possible with the approval of the airline and must be requested a minimum of 10 business days before departure from North America via Gil Travel's website.

Gil travel needs to obtain approval from the airline that the ticket is permitted to be amended per the request and participants are subject to applicable fees from the airline and Gil Travel.

Flights with international connection:

A return flight from Israel to North America with a connection in Europe/Canada requires the participant/staff to fly both flights. They are not permitted to disembark and return on a different day or fly on their own to Europe and return from the European city. This is not permitted on the Birthright Israel ticket.

The overall requirements for all airlines:

- Participants must check with the airline regarding baggage allowances.
- Gil Travel handles all extensions prior to departure for all airlines, minimum of 10 business days for all requests.
- Passport MUST be valid for 6 months after the requested extended date.
- Participants that are ticketed for extensions and cancels their trip, forfeits all fees paid to Gil Travel and the airline.

Please review carefully the requirements and fees for each airline:

Air Canada: For trips departing from North America ONLY.

- Maximum stay is 90 days.
- Stopover is not permitted. Valid for return flights AC085/AC083 only.
- Extension prior to departure USD 390.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available, the difference to the next higher airfare may apply plus fee of USD 300.00.
- Change of return date once in Israel is USD 300.00 subject to the seat availability in the same class/code fare of service. If the original class/code fare is not available, the difference to the next higher airfare may apply plus fee of USD 300.00.
- Once in Israel contact Air Canada directly more than one business day before departure. Exception: changes for departures scheduled for Sunday from Israel must be completed by Thursday before.
 - By phone in Tel Aviv 03-6072111 Sun-Thu 8:30AM-5PM

Austrian Airlines:

- Maximum stay is 90 days.
- Stopover is not permitted.
- Extension prior to departure USD 140.00 subject to seat availability in the same class/code fare of service. Change of return date is only permitted based on same class code/fare of service.
- Extensions are limited to 50% per group.
- Change of return once in Israel is USD 50.00 subject to seat availability in the same class/code fare of service.
 - Changed is based upon availability at the time requested.
- Once in Israel contact Austrian directly:
 - In Tel Aviv 03-9058049 Sun-Thu 9AM-5PM

Brussels Airlines:

- Maximum stay is 90 days.
- Extension prior to departure is USD 90.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available, the difference to the next higher airfare may apply plus fee of USD 90.00.
- Once in Israel the change of return fee is USD 75.00 subject to seat availability in the same class/code fare of service. If the original class/code fare is not available, the difference to the next higher airfare may apply plus fee of USD 75.00.
- Extensions permitted for 65% per group.
- Change of return date must be made more than 5 business days before group's original return date.
- Once in Israel contact Brussels Airlines directly:
 - Email Israel@brusselsairlines.com or call in Israel 03-5135629 Sun-Thu 10-1PM,

Delta Airlines:

- Maximum stay is 90 days.
- Stopover is not permitted.
- Extension processed more than 35days prior to departure in the same class of service USD 90.00 same class of service only.
- Within 35days of departure extension fee is USD 240.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, the fee is USD 240.00 plus the difference to the next class code/fare.
- Change of return date once in Israel is USD 150.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, the fee is USD 150.00 plus the difference to the next class code/fare. Difference can range from USD 50.00 - USD 270.00.
- Change is based upon availability at the time requested.
- Once in Israel contact Delta directly:
 - In Tel Aviv 03-5138000 extension 3 Sun-Thu 9AM-5PM

EL AL Israel Airlines: subject to change

- Maximum stay is 3 months.
- Stopover is not permitted.
- Extension prior to departure is minimum USD 165.00 subject to seat availability in the same class/code fare of service. If the original class code/fare is not available and a higher airfare is available, fee is difference in airfare plus USD 90.00.
- Change of return date once in Israel is USD 50.00 service fee for a seat in the same class/code fare of service. If the same class/code fare in economy is not available, then the charge will be the service fee of USD 50.00 plus the difference to the next available seat in economy.
- Change is based upon availability at the time requested.
- Once in Israel contact EL AL directly:
 - In Tel Aviv 03-9771111 call center open 24hours

Iberia Airlines:

- Maximum stay is 90 days.
- Stopover is not permitted.
- Extension prior to departure is USD 290.00 subject to seat availability in the same class/code fare of service. Changes prior to departure based on same class code/fare of service ONLY.
- Change of return date once in Israel is USD 215.00 subject to seat availability in the same class/code fare of service ONLY.
- Change is based upon availability at the time requested, must be requested more than 3 business days prior to departure.
- Once in Israel contact Iberia via email TAGLIT.IB@BA.COM or 03-6061555 Sun-Thu 9AM-5PM.

LOT Polish Airlines:

- Maximum stay is 90 days
- Stopover not permitted
- Extension prior to departure processed more than 14 days before departure is USD190.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, fee is USD190.00 plus the difference in airfare. 14-10 days prior to departure extension fee is USD240.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, fee is USD240.00 plus the difference in airfare
- 10 passengers must return on the group return flight.
- Once in Israel - Change of return once in Israel USD150.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, fee is USD150.00 plus the difference in airfare.
- CLAL Aviation is the handling agent for LOT Polish Airlines.

Once in Israel: CLAL Aviation 03-521-4222 Sun- Thu 9:30AM – 5:30PM DO NOT call LOT Polish Airlines they cannot assist.

Lufthansa:

- Maximum stay is 90 days.
- Stopover is not permitted.
- Extension prior to departure is USD 140.00 subject to seat availability in the same class/code fare of service ONLY.
- Extensions are limited to 50% per group.
- Change of return once in Israel is USD 150.00 subject to seat availability in the same class/code fare of service ONLY.
- Change is based upon availability at the time requested.
- Once in Israel contact Lufthansa directly:
 - In Tel Aviv 03-9058049 Sun-Thu 9AM-5PM

Swiss Air:

- Maximum stay is 90days
- Stopover is not permitted. Extension prior to departure is USD 140.00 subject to seat availability in the same class/code fare of service.
- Change of return once in Israel is USD 150.00 subject to availability in the same class /code fare of service.
- Change is based upon availability at the time requested.
- Once in Israel contact Swiss rep at the telephone number noted below:
 - In Tel Aviv 03-9058049 Sun-Thu 9AM-5PM

Ukraine Airlines:

- Maximum stay is 90 days
- Stopover not permitted
- Extension prior to departure is \$340.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, fee is \$340.00 plus the difference in airfare.
- Change of return once in Israel \$250.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, fee is \$250.00 plus the difference in airfare.
- CLAL Aviation is the handling agent for Ukraine Airlines.

Once in Israel: CLAL Aviation 03-521-4222 Sun- Thu 9:30AM – 5:30PM DO NOT call Ukraine Airlines they cannot assist.

United Airlines

- Maximum stay is 90 days.
- Stopover is not permitted.
- Extension prior to departure minimum USD 390.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, fee is USD 390.00 plus the difference in airfare.
- Extensions are limited to 30% per group.
- Change of return once in Israel is USD 300.00 subject to seat availability in the same class/code fare of service. If original class/code fare is not available and a higher airfare is available, the fee is USD 300.00 plus the difference in to the next class code/fare.
- Change is based upon availability at the time requested.
- Once in Israel, 1 809 344363 in BUE, toll-free number provided it is dialed from an Israel phone number.
 - Sun-Thu 8:30AM-6PM during local times in Israel.